# eHealth Provider Webinar July 30, 2013



# Administrative Simplification and eHealth What Providers Need to Know about Administrative Simplification

#### **Presentation Objectives**

The presentation will cover the following topics:

- 1. Administrative Simplification and eHealth
- 2. Benefits of Administrative Simplification



### The Goal of eHealth



**eHealth Mission**: To align health information technology (health IT) and electronic standards programs.

eHealth gives providers the tools needed to:

- ✓ Capture and track health information electronically
- ✓ Better inform patients about their care
- ✓ Reduce paperwork through Administrative Simplification



## The CMS eleanth Roadmap

#### CMS eHealth is...

the transformation of health care delivery in the United States through simplified, standardized electronic information and technology, to achieve improved quality of care, better health outcomes, and reduced costs.



The CMS eHealth programs...

Will allow safe, secure and easy



ADMINISTRATIVE SIMPLIFICATION





**eRx Incentive Program** 

QUALITY MEASUREMENT Participation in eHealth and secure data exchange will





...and lead to payment reform through





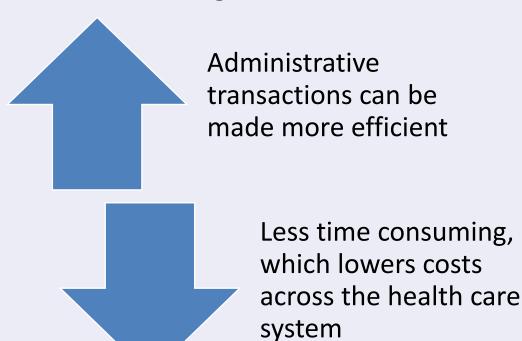
Benefits for providers and patients

- Improved Quality of Care
- Improved Health Outcomes
- Reduced Costs

# The Goal of Administrative Simplification



Administrative Simplification Goal: Create standards for the way information is exchanged and handled.





## Benefits of Administrative Simplification for Providers



- ☐ Gives providers easy access to claims and eligibility information in a standard electronic format for any patient, regardless of what health plan they use
- ☐ Simplifies electronic enrollment and tracking processes, making it easier for providers to conduct electronic financial transactions with payers



# Administrative Simplification Initiatives



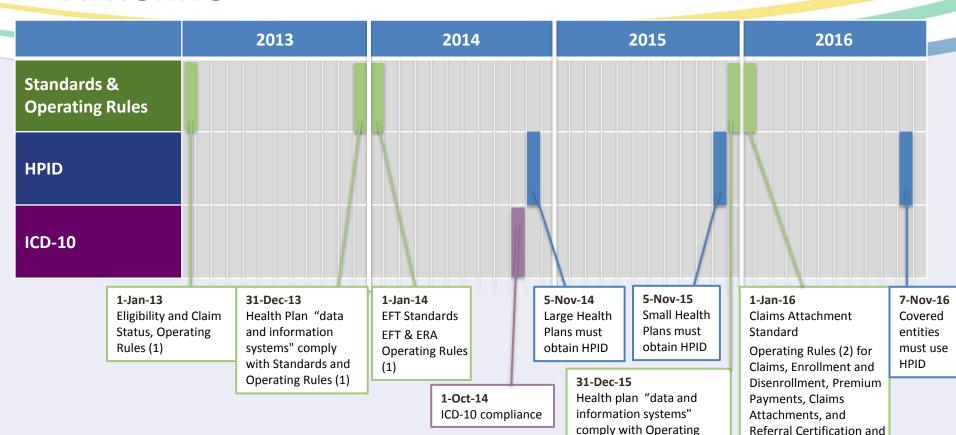
Administrative Simplification encompasses several different initiatives, all with a similar goal - improving administrative efficiency in health care.

- □Operating rules
- ☐ Health Plan Identifier (HPID)
- □ICD-10



## Administrative Simplification Timeline







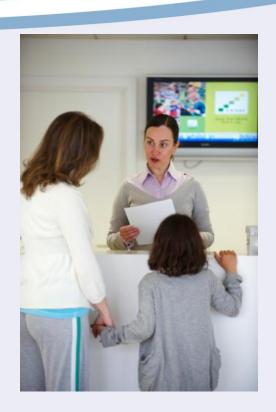
Authorization

Rules and standards (2)

# **Eligibility & Claim Status Operating Rule Set**



- Operating rules for patient eligibility and health claim status transactions
- ☐ Connectivity operating rules
- ☐ Key considerations for providers
  - Easily accessible claims and eligibility information
  - Secure data transmission
  - Less time spent verifying information over the phone
- ☐ Compliance date was January 1, 2013

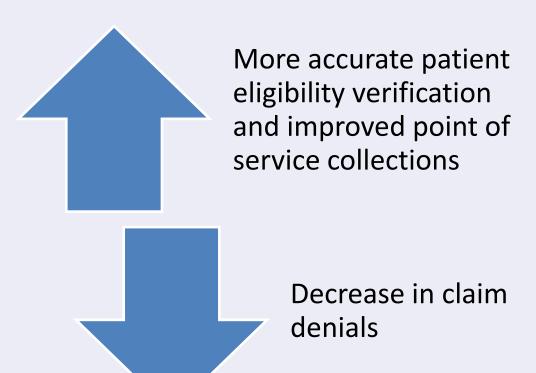




# How Will Eligibility & Claim Status Operating Rules Impact Providers?



### **Eligibility and Claim Status**





### **EFT & ERA Operating Rule Set**



<u>Electronic Funds Transfer (EFT) standards</u> are rules for the format and data content of the transmission a health plan sends to its bank to pay provider claims electronically (through an electronic funds transfer)

<u>Electronic Remittance Advice (ERA)</u> is a description of payment that health plans send to providers.

EFT and ERA Operating Rules are rules enabling providers to quickly and efficiently enroll for EFT and ERA.

#### Milestone

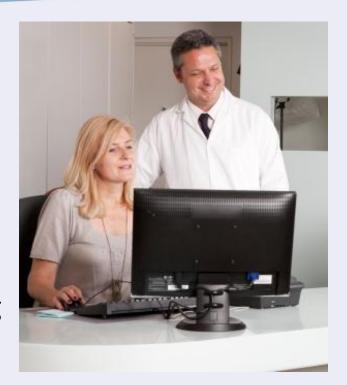
Providers will see health plans complying with EFT standards and ERA & EFT Operating Rules by January 1, 2014

## **EFT and ERA Operating Rules**



### **Key Considerations for Providers**

- ☐ Simpler, standardized enrollment across different health plans
- ☐ Talk with health plans, vendors, and trading partners about the status of implementing operating rules





### **Health Plan Identifier (HPID)**



- ☐ Used to standardize how health plans are identified in transactions to avoid misrouting of transactions and incorrect rejections
- ☐ Beginning November 7, 2016, health care providers will be required to use an HPID to identify a health plan in standard transactions like claims or eligibility requests



### **ICD-10**



### ICD-10 consists of two parts:



- ☐ <u>ICD-10-CM</u>: Diagnosis coding for use in all U.S. health care settings.
- ☐ <u>ICD-10-PCS</u>: Inpatient procedure coding is for use in U.S. inpatient hospital settings only.



### Why Transition to ICD-10?



#### **ICD-9 Limitations**

ICD-9 limits operations, reporting, and analytic processes

- Follows a 1970s outdated medical coding system
- Lacks clinical specificity to inform claims processing and other critical processes
- Restricted to three to five characters, limiting the ability to account for complexity and severity
- Running out of capacity

#### **ICD-10 Advantages**

ICD-10 enables better capture of patient condition and inpatient procedure information

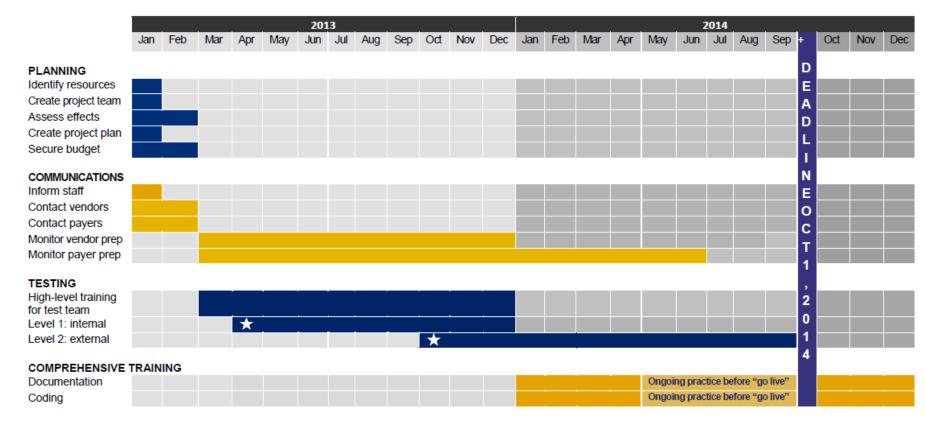
- Detailed medical concepts
- Enhanced categorization models
- Granularity in severity, risk definitions, co-morbidities, complications, and anatomical location
- Greater forward flexibility and structure to support increased flexibility
- More consistent with the rest of the world



## **Transitioning to ICD-10**



#### ICD-10 Timeline for Small-Medium Practices at a Glance





# In the Administrative Simplification Pipeline



### **Compliance Certification**

- ☐ New process for health plans
- ☐ Health plans must certify compliance with standards and operating rules
- Plans must certify completion of end-to-end testing
- ☐ Required by ACA



# Administrative Simplification and eHealth



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- Align health information technology and electronic standards programs
- Use the tools of health IT to capture and track health information electronically, better inform patients about their care, and reduce paperwork through Administrative Simplification

#### **Administrative Simplification helps providers to:**

- Advance toward the eHealth goal of seamless communication across the U.S. health care system
- Spend less time on tasks like phone calls with health plans, filling out forms, and tracking payments
- Spend more time with patients



### **CMS** eHealth Resources



- ☐ Websites: <u>www.cms.gov/eHealth</u>
  - Administrative Simplification website: <a href="http://cms.gov/Regulations-and-Guidance/HIPAA-Administrative-Simplification/HIPAAGenInfo/index.html">http://cms.gov/Regulations-and-Guidance/HIPAA-Administrative-Simplification/HIPAAGenInfo/index.html</a>
  - ICD-10 website: <u>www.cms.gov/icd10</u>
- View our <u>Fact sheets</u>
- Watch the ICD-10 Medscape Modules: <a href="http://cms.gov/Medicare/Coding/ICD10/Downloads/MedscapeModulesAvailableonICD10.pdf">http://cms.gov/Medicare/Coding/ICD10/Downloads/MedscapeModulesAvailableonICD10.pdf</a>
- ☐ Check out our weekly <u>Blog posts</u>
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## **Administrative Simplification Website**

**Questions?** 

